

MEDIATION AGREEMENT

A mediation conference was conducted at Elliston on the 23rd August 2006. The parties were Mid West Health Services Board and 3 members of the community who were:

Josie Williams
Suzanne Waters
Cate Rodda

The Board was represented by Peter McNicol (Chairman) and Tim Scholz (Vice-Chairman). Mid West Health Services was represented by Michele Smith (CEO).

The mediator was Chas Cini.

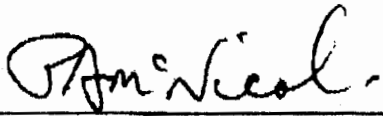
The parties agreed to the following:

- 1) To encourage positiveness within the community
- 2) The Board and management commit to providing prompt responses to letters and verbal communication.
- 3) It was agreed that the advisory community members will be informed in a timely manner of progress.
- 4) All job descriptions will continue to be available on the intranet.
- 5) The DON position responsibilities will continue to comply with the Nurses Award of SA and the hospital's needs.
- 6) The Board and Advisory Committee will continue to invite the doctors to attend their meetings.

- 7) The Complaints and Commendation Policy (copy attached) will continue to be available on the internet and at all Mid West Health sites and remains the preferred process.
- 8) The Board minutes will continue to be placed on the internet following acceptance of those minutes by the Board.
- 9) The parties are committed to discussing issues with each other in the first instance prior to involving external sources (eg media, MP Etc) with a view to resolving the issues internally.
- 10) An employee survey to establish the level of staff satisfaction and seek recommendations for future recommendations is to be developed.
- 11) It was agreed that the community will be informed by the Board of the outcome of the mediation and to facilitate a plan of "where to from here" as promised at the Wudinna meeting.
- 12) The term of this agreement is 3 months and concludes on the 22nd of November 2006 unless it is mutually agreed by the parties to extend the term.
- 13) The parties agree to meet to discuss the status of this Agreement before the end of September unless agreed otherwise.
- 14) It was agreed that the mediator will make available to those who participated in the mediation process a copy of this agreement.
- 15) It was confirmed that Liz Penfold (MP) will meet with the Board and the mediator on the 24th August 2006 to be informed of this agreement.
- 16) It was agreed by the parties that this agreement is a true and accurate record of their agreement.
- 17) The parties agree to abide by the provisions of this agreement.


18) The mediator will make available a copy of this Agreement to the residents who participated in the mediation process.

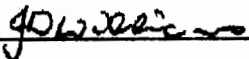
19) A copy of this agreement will be made available to interested parties.

Peter McNicol 

Tim Scholz 

Michele Smith 

Suzanne Waters 

Josie Williams 

Cate Rodda 

23d August 2006


23/8/06