



Mid-West Health

Community Complaints process

Consumer Complaint



Address verbal or written
complaint to appropriate site
Executive Officer/Director of
Nursing
or
Director of Community Health



Complaints register will be completed

If you are not satisfied then complaint may be referred to -



Chief Executive Officer

If you are not satisfied then complaint may be referred to -



Mid-West Health Board of Directors



If you remain unsatisfied you may contact -

State Ombudsmen
50 Grenfell Street
Adelaide SA 5000
PH: 82268699

and/or

Health & Community
Services Complaints
Commissioner
PH: 1800 232 007